

# Privacy Policy

**Effective Date:** 02.10.2025

**Company Name:** LANGTECH LLC

**Registered in:** 30 N Gould St, Ste N, Sheridan, WY 82801

**Website:** lingoflow.io

## 1. Introduction

**LANGTECH LLC** ("Company," "we," "our," or "us") respects your privacy and is committed to protecting it through this Privacy Policy. This Policy describes how we collect, use, disclose, and safeguard your information when you visit our website lingoflow.io, including any other media form, media channel, mobile website, or mobile application related or connected thereto (collectively, the "Site").

By using our Site, you consent to the practices described in this Privacy Policy.

## 2. Information We Collect

We may collect personal information that you voluntarily provide to us when you:

- Register on the Site
- Fill out a form
- Subscribe to a newsletter
- Make a purchase
- Contact us

**Personal information** may include:

- Name
- Email address
- Phone number
- Billing and shipping address
- Payment information (processed securely via third-party providers)
- IP address
- Browser and device information

## 3. How We Use Your Information

We use the information we collect to:

- Provide, operate, and maintain our website
- Improve, personalize, and expand our services
- Communicate with you
- Process your transactions
- Send you updates, marketing, or promotional materials (you can opt-out)
- Respond to your inquiries and customer service requests
- Comply with legal obligations

#### **4. Sharing Your Information**

We do **not** sell, rent, or lease your personal data. However, we may share your information in the following situations:

- With third-party service providers (e.g., payment processors, email services) to help us operate our business
- When required by law or to protect our rights
- In connection with a business transfer (e.g., merger, acquisition, sale of assets)

#### **5. Cookies and Tracking Technologies**

We use cookies and similar tracking technologies to improve your browsing experience on our website. Cookies may collect:

- Session data
- Preferences
- Analytics and usage data

You can set your browser to refuse all or some cookies, or to alert you when cookies are being sent.

#### **6. Third-Party Links**

Our Site may contain links to third-party websites. We are not responsible for the privacy practices or the content of those websites. Please review the privacy policies of any third-party sites you visit.

## 7. Data Security

We implement reasonable administrative, technical, and physical safeguards designed to protect your personal information. However, no method of transmission over the internet or electronic storage is 100% secure.

## 8. Your Privacy Rights (U.S. and EU Residents)

### U.S. Residents (Including California, Virginia, etc.)

Depending on your state of residence, you may have rights under state privacy laws such as the California Consumer Privacy Act (CCPA) and similar laws in other states. These rights may include:

- **Right to Know:** You may request information about the categories and specific pieces of personal data we have collected about you.
- **Right to Delete:** You may request that we delete personal data we have collected, subject to certain exceptions.
- **Right to Opt-Out:** You may request that we do not "sell" or "share" your personal data (as defined under applicable laws).
- **Right to Correct:** You may request correction of inaccurate personal information.
- **Right to Non-Discrimination:** You have the right not to receive discriminatory treatment for exercising your privacy rights.

To exercise any of these rights, please contact us at [info@lingoflow.io](mailto:info@lingoflow.io). We may need to verify your identity before fulfilling your request.

### EU/EEA Residents (General Data Protection Regulation – GDPR)

If you are located in the European Union or European Economic Area (EEA), you are entitled to the following rights under the GDPR:

- **Right of Access:** Request access to the personal data we hold about you.
- **Right to Rectification:** Request correction of inaccurate or incomplete data.
- **Right to Erasure ("Right to be Forgotten"):** Request deletion of your personal data.
- **Right to Restrict Processing:** Request that we limit the processing of your data under certain circumstances.
- **Right to Data Portability:** Request a copy of your data in a structured, commonly used, and machine-readable format.
- **Right to Object:** Object to our processing of your personal data, including for direct marketing purposes.

- **Right to Withdraw Consent:** If processing is based on your consent, you may withdraw it at any time.

To exercise these rights, please contact us at [\*info@lingoflow.io\*](mailto:info@lingoflow.io). We may request additional information to verify your identity before responding. If you believe your data protection rights have been violated, you have the right to lodge a complaint with your local supervisory authority.

## **9. Children's Privacy**

Our services are not intended for children under the age of 13. We do not knowingly collect personal information from children. If we learn we have collected data from a child under 13, we will delete it promptly.

## **10. Changes to This Policy**

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated "Effective Date." Your continued use of the Site after any changes constitutes your acceptance of the new Privacy Policy.

## **11. Contact Us**

If you have any questions about this Privacy Policy, please contact us at:

**LANGTECH LLC**  
30 N Gould St, Ste N, Sheridan, WY 82801  
EIN: 30-1428211

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